

Privacy Policy

How personal data is collected, used, stored, and disclosed

Operator	TPG Corporation LLC
Domains	swapcoinvest.com app.swapcoinvest.com
Registered Address	Georgia, Khelvachauri Municipality, Khelvachauri Village, 6th Street, II Lane, No. 1G
Effective Date	25 March 2026

Drafting note: This version is prepared for website publication and internal legal review. Missing publication inputs remain shown in square brackets where required.

1. Introduction

This Privacy Policy explains how TPG Corporation LLC collects and uses personal data when individuals visit swapcoinvest.com, use app.swapcoinvest.com, create accounts, purchase educational services, contact support, or otherwise interact with the Platform.

This document is intended to provide a layered and transparent overview of the categories of information processed, the purposes of processing, possible disclosures, retention periods, and available user rights.

2. Data Controller Information

The data controller for the purposes described in this Policy is TPG Corporation LLC, registered in Georgia under registration number 448431803, with its registered address at Georgia, Khelvachauri Municipality, Khelvachauri Village, 6th Street, II Lane, No. 1G.

General support contact: [support@yourdomain.com]. Privacy contact: [privacy@yourdomain.com].

3. Categories of Data We May Collect

Identity and contact data, such as full name, username, email address, phone number, billing country, and account identifiers.

Account and profile data, such as password hash records, authentication logs, subscription status, order history, support interactions, booking records, learning progress, and user preferences.

Payment and billing data, such as top-up history, internal balance ledger entries, payment provider references, invoice data, refund records, chargeback events, and fraud review notes. Full payment card data should be processed by the relevant payment provider rather than stored directly by the Company unless explicitly stated otherwise.

Technical and device data, such as IP address, device type, browser type, cookie identifiers, operating system information, language preferences, and diagnostic logs.

Communications and content data, such as support messages, consultation notes, uploaded files, feedback, testimonials, or community posts where such features are enabled.

4. Sources of Data

We may collect data directly from the user, automatically from the user's device and browser, from payment providers, from analytics and anti-fraud vendors, from communication tools, and from other lawful third-party sources connected to the operation of the Platform.

5. Purposes of Processing

To create and manage user accounts, authenticate users, deliver courses and consultations, provide customer support, and operate core service functions.

To process top-ups, keep internal account balance records, debit service fees from the internal balance, issue invoices and confirmations, detect suspicious activity, and resolve billing disputes.

To maintain platform security, prevent abuse, monitor service quality, improve user experience, conduct internal reporting, and debug technical issues.

To send service notices, transactional messages, legal notices, support follow-ups, and, where permitted, promotional communications.

6. Legal Bases

Depending on the situation, the Company may process personal data because it is necessary to perform a contract, comply with legal obligations, pursue legitimate interests such as fraud prevention and service improvement, or because the user has given consent for a specific processing activity.

Where consent is relied upon, the user may withdraw consent at any time for future processing without affecting the lawfulness of processing carried out before withdrawal.

7. Cookies and Tracking Technologies

The Platform may use cookies, local storage, SDKs, pixels, log files, and similar technologies to support login sessions, preferences, analytics, fraud prevention, and service functionality.

Non-essential analytics, advertising, or retargeting technologies should be deployed only in accordance with the cookie choices presented to the user where applicable. Further information should be provided in the Cookie Policy and the cookie banner or preference center.

8. Sharing of Data

We may disclose personal data to hosting providers, cloud infrastructure vendors, analytics providers, customer support systems, email vendors, payment processors, anti-fraud partners, accountants, legal advisers, or competent authorities where necessary and lawful.

We may also disclose information in connection with a merger, financing, corporate restructuring, sale of assets, litigation, regulatory request, or the exercise or defense of legal claims.

9. International Transfers

Where data is transferred across borders, the Company should use an appropriate transfer mechanism required by applicable law, such as contractual safeguards, adequacy determinations, or other lawful tools.

10. Data Retention

Personal data is kept only for as long as reasonably necessary for the purposes described in this Policy, including service delivery, bookkeeping, fraud prevention, dispute management, compliance, and legal defense.

Retention periods may differ depending on account status, transaction history, legal requirements, and evidentiary needs.

11. User Rights

Depending on applicable law, users may have rights to access, correct, update, delete, restrict, object to, or port personal data, and to complain to a competent supervisory authority.

Requests may be submitted through the privacy contact details published by the Company. The Company may ask for identity verification before completing a request.

12. Security

The Company uses reasonable technical and organizational measures intended to protect personal data against unauthorized access, loss, misuse, alteration, and unlawful disclosure. No system is completely secure, and absolute security cannot be guaranteed.

13. Children's Data

The Platform is not directed to children unless expressly stated for a specific program. If the Company learns that data was collected unlawfully from a child, it may delete the information and suspend the related account.

14. Changes to This Policy

The Company may update this Privacy Policy from time to time. The latest version should be published on the website together with an effective date and, where appropriate, supplementary notice of material changes.